

Utility Customer Service Ranked

UtiliPoint's STAR Analysis Provides Ranking
of the Marketplace

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STAR Rankings – Complex Billers

Rank	Vendor	STARS	Category Score (340 Max)
1	NirvanaSoft	★★★★★	297
2	Oracle	★★★★★	294
3	Nexant	★★★★★	281
4	Itron	★★★★★	271
5	ESG	★★★★★	251
6	Mincom	★★★★	250
7	Ista (E-SO)	★★★	217

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